**LaShawnda S. Walker**

**lashawndaswalker@gmail.com**

**Career Objective**

Seeking a position in the sports industry to aid with my professional and developmental growth

**Education**

Master of Business Administration in Sports Management, Tiffin University, January 2014- Present. 3.58 GPA, Tiffin, Ohio

Bachelor of Science in Business Management, Alabama State University, December 2011, 3.17 GPA, Cum Laude, Montgomery, Alabama

* Honor Recognition 2011
* Academic Transfer Scholarship 2009-2011

Associates in Business Administration, Lawson State Community College, December 2009, 3.5 GPA, Cum Laude, Birmingham, Alabama

* + Dean’s List 2008-2009
	+ President List 2008
	+ Academic Scholarship 2008-2009

**Related Courses**

* Personnel Management in Sports
* Business Strategies in Sports
* Sport Communication and Fundraising

**Volunteer Work**

* Forgotten Harvest, Detroit, Michigan, 2011-Present
* Inkster Goodfellows, Inkster, Michigan, 2005-Present

**Internship**

* Alabama Outlawz, Professional Arena Football Team
	+ Game day operations manager
* Alabama Primary Health Care Association, Summer 2011
	+ Viewed all aspects of the Office Structure and Operations as an active employee

**Work Experience**

* O.H. Pye, III Funeral Home, Detroit, MI, November 2012- December 2014

 Client Service Representative/ Call Center Response Team Member

* Customer Service
* Strengthened company’s social media components
* Handle confidential files
* Knowledgeable about company operations
* Developed company’s electronic intake log
* Dispatched Death Calls
* Working knowledge of Microsoft Office and Outlook
* Enterprising Health, Detroit, MI, March 2012- September 2012

 Program Associate

* Administrative duties
* Administered Social Media Components
* Working knowledge of Microsoft Office and Outlook
* Wireless Advocates, Montgomery, Alabama, December 2010-August 2011

Wireless Expert

* Sold Cellphones, data cards and DirecTV
* Provided excellent Customer Service
* Handled confidential paperwork
* Very knowledgeable about company products and plans